

## MODEL WITHDRAWAL FORM

If you want to withdraw from the concluded contract, you can use the form below by sending it to us, e.g., by e-mail.

### **ADDRESSEE (SELLER):**

.....  
.....  
.....

I hereby give notice of withdrawal from the contract, which concerns the following digital content:

- 1) ..... – price: .....  
2) ..... – price: .....

### **Mandatory data**

Date of conclusion of the contract / order number: .....

Customer's name: .....

Customer address: .....

### **Voluntary data that will facilitate our communication**

E-mail address: .....

Phone number: .....

The refund is made using the same payment methods that you used in the original transaction. If you paid by other means than by bank transfer and you want to receive a refund to a bank account, please provide the bank account number to be refunded below:

.....

.....  
Date of completion

.....  
Signature (if the form is sent in the form of a scan)

## **Letter**

*You have the right to withdraw from the contract concluded through our website within 14 days without giving any reason.*

*The deadline for withdrawal from the contract expires after 14 days from the date of conclusion of the contract. To exercise your right of withdrawal, you must inform us of your decision to withdraw from this contract by means of an unequivocal statement (for example, a letter sent by e-mail). You can use the model withdrawal form, but it is not mandatory.*

*To meet the withdrawal period, it is sufficient for you to send information regarding the exercise of your right of withdrawal before the expiry of the withdrawal period. In the event of withdrawal from this contract, we shall refund to you all payments received from you immediately and in any event no later than 14 days from the day on which we were informed of your decision to exercise the right of withdrawal. We will refund you using the same payment methods that you used for the original transaction, unless you have expressly agreed otherwise; in any case, you will not incur any fees in connection with this refund.*

## **Information on the processing of personal data**

*The administrator of personal data provided in the form is the addressee of this statement. The data is processed in order to handle the withdrawal process, which is our legitimate interest referred to in Article 6(1)(f) of the GDPR, and also constitutes the performance of a legal obligation in accordance with Article 6(1)(c) of the GDPR in connection with the relevant provisions of the law on withdrawal from the contract. The withdrawal form will be included in the accounting records and will be kept together with them for the period required by law. In connection with the handling of the withdrawal process, the data may be processed by external entities involved in handling this process, such as the hosting provider, CRM system provider, accounting office. Rights related to data processing: the right to request access to data, rectification, deletion, or limitation of processing, as well as the right to object to the processing of personal data and to lodge a complaint to the President of the Office for Personal Data Protection. In matters related to the protection of personal data, please contact us individually. Providing data is voluntary, but necessary to handle the withdrawal process.*